

WHY YOU SHOULD HAVE A TELECARE SUPPORT PLAN

#1. PRIORITY CUSTOMER: As a support plan customer you take priority over customers without a support plan.

#2. BUSINESS LIFE INSURANCE: Without a support plan your business' very being is at stake. For instance, when your telephone system goes down, nobody is contractually committed to fix your system. Can you afford this vulnerability?

#3. IT'S INEXPENSIVE: Even our premium plan costs less than 10% of the original cost of the system. Many businesses spend more on copier maintenance than their telecommunications support plan ... and which one is more vital to the very functioning of your organization!

#4. FREE SYSTEM PROGRAMMING: Our premium plan offers unlimited free remote adds moves and changes.

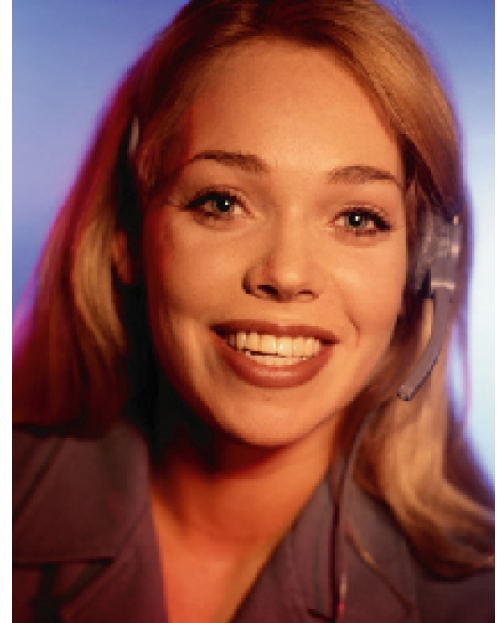
#5. HELP DESK SUPPORT: Administering your system is far easier and faster if you have someone you can call and help you over the phone or via remote access.

#6. DISCOUNTS: Telecare customers get discounts up to 20% on labor and equipment, and repairs are free with our on-site plans. Many customers save more than the cost of a plan.

#7. ACCOUNT MANAGER: A support plan entitles you access to your own representative who is knowledgeable about your account and system.

#8. SERVICE WEBSITE: As a support plan customer you have access to our service web site and customer portal. They provide documentation, FAQ's, on-line service order entry, tracking, service and invoice history.

#9. FREE TRAINING: Our on-site plans offer free training sessions. A well trained administrative person can perform many tasks that would otherwise have to be done during an expensive on-site vendor call. Additionally, support plan customers receive free user training. This ensures happy and productive telephone users.



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Teledynamic On-Line Support
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