



## ***TELECOM SYSTEMS MANAGED SERVICES***

Teledynamic Communication's Managed Services provide the ultimate in the administration of your telecommunications systems.

***REMOTE MONITORING SERVICE:*** Our Network Operating Center (NOC) continuously monitors your systems in real-time and notifies us when there is a problem. Once alerted, Teledynamic personnel jump into action to resolve the issue. Many times, we find and fix the problem before you even know there is a problem.

### ***BENEFITS:***

- Pro-actively monitor critical health
- Capture early warning signs of failure
- Notify carriers of circuit issues
- Minimize or eliminate system downtime
- Eliminate or reduce chances of catastrophic failures

***REMOTE BACKUP SERVICE:*** Your system data is backed up on a daily or weekly schedule, assuring a current off-site backup of your system, readily available in the case of an emergency.

### ***BENEFITS:***

- Never again worry about not having a current backup
- Notification of failed backup
- Meets Sarbanes Oxley requirements

***PRO-ACTIVE MANAGEMENT OF YOUR SYSTEM:*** Teledynamic managed services shifts management from reactionary, emergency events to pro-actively monitoring and managing your systems, allowing issues to be identified and resolved before they ever become a business-impacting problem.

Managed services care available as an option at a surprisingly low cost on your Telecare plan. You can keep excitement out of your system administration duties and substantially improve the reliability of your telecommunications system with Telecare Managed Services. For more info contact us at [info@teledynamic.com](mailto:info@teledynamic.com) or 800-400-8184.