

XIPTEL

USER FEATURES

Aliases
Alternate Numbers
Anonymous Rejection
Call Forwarding
Call Notify
Call Return
Call Waiting
Calling Line ID Blocking Override
Calling Name Retrieval
CommPilot Express
Do Not Disturb
External Calling Line ID Delivery
Feature Access Codes
Flash Call Transfer
Flash 3 Way Call
Incoming Calling Plan
Internal Calling Line ID Delivery
Last Number Redial
Line ID Blocking
Outgoing Calling Plan
Outlook Integration
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Personalized Name
Priority Alert
Remote Office
Selective Acceptance
Selective Rejection
Simultaneous Ring
Time Schedule
Voice Management

GROUP FEATURES

Attendant Console
Call Centers
Conferencing
Distribution Lists
Group Directory
Recordings
Shared Call Appearance

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USER FEATURES

ALIASES - Need to access your voicemail from another phone on a regular basis? Add two additional extensions with direct access to your personal voice portal.

ALTERNATE NUMBERS - Need more than one extension associated with your phone? Two additional extensions can be added with ease.

CALL FORWARDING - Calls follow you! Forward your primary business phone to any other phone number. Forward calls to alternate offices, cell phone, or coworkers. Forward calls sometimes, all the time, after hours, or just for specific callers.

CALLING LINE ID BLOCKING OVERRIDE - Always know who's calling. Find out the caller's ID even when they want to remain anonymous.

CALL NOTIFY - Effortlessly track calls. Receive email notification of calls received.

CALL RETURN - Immediately return missed calls.

CALL WAITING - Waiting for an important call? No need to miss it with call waiting.

COMMPILOT EXPRESS - Configure your phone according to your schedule. Available In Office, In Office Busy, Do Not Disturb. You may choose to have each option partnered with a different personal voicemail greeting alerting callers of your current status.

DO NOT DISTURB - No interruptions. Have calls sent directly to voicemail without ringing your phone.

FEATURE ACCESS CODES - Enable features from your phone by pressing three buttons, when you can't use your web-portal.

FLASH 3 WAY CALLING - Conference call anytime! Use the flash button to initiate conference calls.

LINE ID BLOCKING - Anonymity. You decide who sees your name when making a call.

OUTLOOK INTEGRATION - Click a number and the call is placed. Easy. Import your Outlook address book and use it to make calls.

PRIORITY ALERT - Know who is calling without looking at the phone. Set different ring tones for specific callers.

REMOTE OFFICE - work anywhere! Make and receive calls using your office extension with any phone. Utilize all the XIPTel features regardless of your location. Enter a phone number and activate this feature, it's that simple.

SELECTIVE CALL ACCEPTANCE/CALL REJECTION - Choose who you want to accept calls from and who you want to reject. Block unavailable or restricted numbers.

SIMULTANEOUS RING - Never miss a call! Use a cell phone and/or any other phone for simultaneous ring while out of the office and you have the ability to view numbers and answer calls as they arrive at your desk phone.

TIME SCHEDULE - make your own availability schedule. You decide when you want to receive calls.

VOICE MANAGEMENT - A record of voicemail that can be saved, forwarded, or shared and stored indefinitely. Receive an email copy of voicemail via WAV file.

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GROUP FEATURES

ATTENDANT CONSOLE - Help your employees to be as productive as possible. Your receptionist or admin assistant uses a web based console to view important call information, initiate transfers, track calling records, and integrate with Auto Attendant. Since it's web based there is no special hardware required and it can be used from virtually anywhere with internet access.

AUTO ATTENDANT - An operator 24 hours everyday! Calls are always answered and routed to the right people. You decide how you want it set up and you are in control.

CALL CENTERS/ACDS - Meet the specific needs of your customers. Easily manage incoming call routing. Offer callers destination options for their calls, put callers in touch with the right people. Take advantage of call queuing and get reports on the efficiency of your inbound call center performance.

CONFERENCING - Conference calls made easy. Set the date and time for a conference, distribute the conference bridge number, and host up to 20 people. You also have the ability to upload files, manage presentations, monitor conference attendance, and much more.

DISTRIBUTION LISTS - No call left unanswered. Create lists of employees connected with a single, specific phone number and to promote efficient work flow.

RECORDINGS - Eliminate questions about availability. Use separate phone greetings for calls received during business hours and calls received after hours.

SHARED CALL APPEARANCE - Do you have one group of people doing more than one job? Do you have separate departments that overlap? Have separate phone numbers routed to one phone or group of phones.