

Smoothstone**CONNECT**: The next-generation, single, clear channel IP connection over which we deliver all of Smoothstone's data, voice and video communication solutions. Available via multiple connection types (T1, DS3, Metro Ethernet, xDSL) and provides:

- Local, long distance and international voice services (T1, PRI, BRI, 1FB)
- QoS enabled, IP over MPLS, fully meshed, private data services
- Application layer managed, Internet access services
- An array of video collaboration services
- A host of leading edge enterprise management features



... all across the same converged network infrastructure.

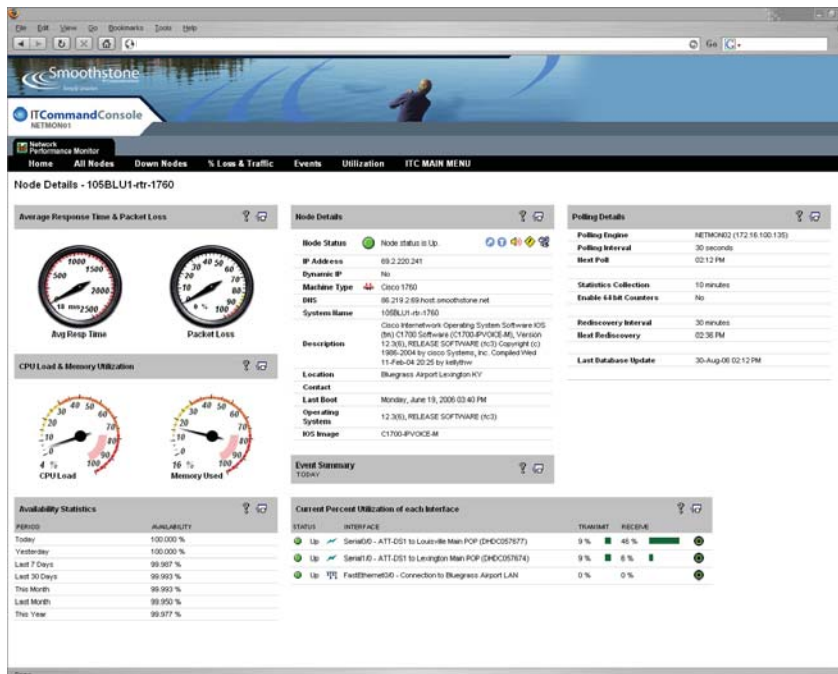
Private, Nationwide, IP over MPLS Network

Smoothstone**CONNECT** links your company to Smoothstone's next generation, continuous Layer 3, nationwide, IP over MPLS network, anywhere in the United States.

This network is private, secure and HIPAA-compliant -- not the public Internet. It provides plentiful, high-speed and high-quality bandwidth, using geographically independent routing and advanced network traffic flow.

Smoothstone**CONNECT** delivers VoIP services via [Smoothstone TDM IP Trunking](#), [Smoothstone IP PBX Trunking](#) or [SmoothstoneCOMPLETE™](#) (fully managed VoIP to desktops).

Every Smoothstone**CONNECT** client receives access to [NetStalk™](#), a totally integrated network monitoring and control system which enables you to monitor, 24/7, your entire WAN (routers, circuits and performance), alongside Smoothstone's Cisco Certified Engineers who are constantly doing the same.



NetStalk enables service level drill down into individual network elements. From trend to live network performance information, NetStalk is our clients' single, transparent window into their networks.

Global IP Connect™:

Connects remote offices globally by replacing out-of-date frame relay, ATM and private line connections with advanced and reliable packet-based WAN technology.

Internet Access:

Delivers reliable and bandwidth-plentiful Internet connectivity, with the latest network routing and management available today.

Application Layer Prioritization:

Internet and WAN traffic and voice and video services can all be prioritized and controlled separately. Enables business-related Internet activities to take priority over non-business usage. Eliminates any need to dedicate (or channelize) bandwidth for a specific medium or application. Bandwidth available when you need it, resulting in high voice and video quality, reduced cost and greater overall efficiency.

Managed Router:

Smoothstone provides, configures, and controls the latest Cisco ISR devices; manages and updates IOS for security and functionality; provides 24/7 hot spare service and swap-out; and monitors for CPU utilization, memory utilization and router status in real-time.



Managed Firewall:

A full-featured, unsurpassed intrusion detection and firewall service that is managed real-time, 24/7. It provides two separate packet control and filtering points that filter traffic before it reaches our clients.

NetStalk™ Enterprise:

An enhanced version of NetStalk, which enables you to monitor your entire IT infrastructure, down to the individual device level. It generates reports and alerts on uptimes, availability, drive space, processor utilization and throughput.

SmoothstoneSOFTPHONE:

Have users that don't need separate phone handsets or road warriors that would like to turn their laptop PCs into their office phones? Smoothstone clients can also purchase a SmoothstoneSOFTPHONE application and license to turn user PCs into their office phones, regardless of the users' locations.

