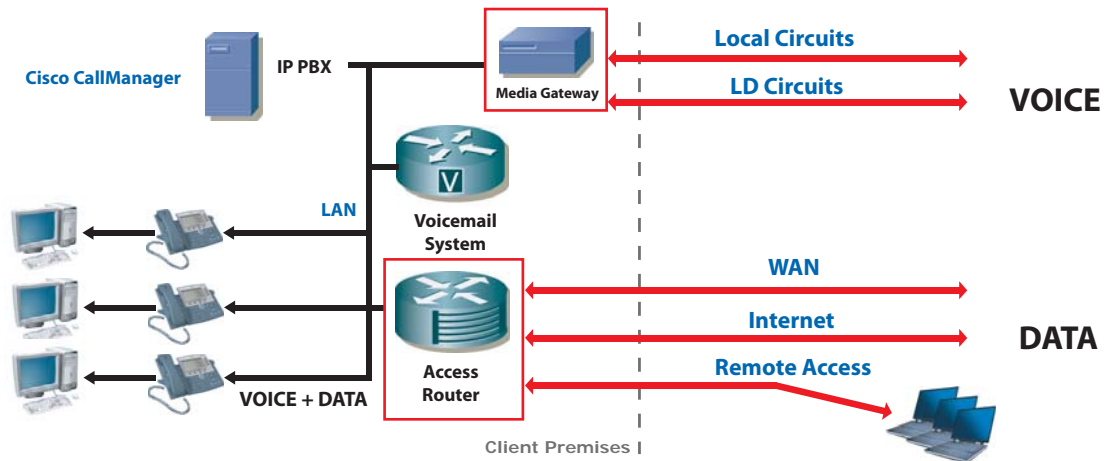


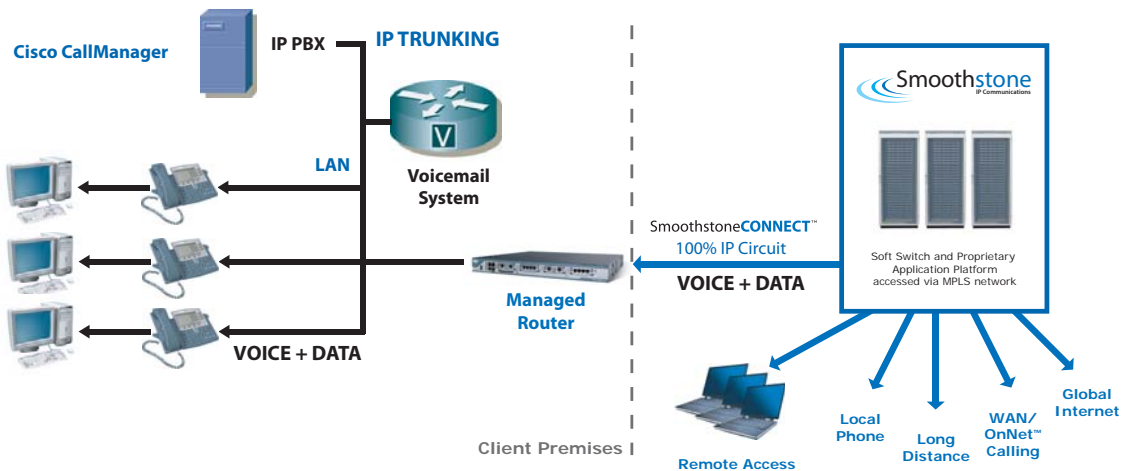


SmoothstoneCONNECT for Cisco CallManager is the first truly "IP end-to-end" trunking solution for CallManager and CallManager Express. It preserves the VoIP transmission all the way from your IP phones and CallManager to our national network, eliminating TDM to VoIP and back conversion inefficiencies.

### Cisco CallManager Topology (without Smoothstone)



### SmoothstoneCONNECT™ For Cisco CallManager (IP Voice Trunking to IP PBX)



#### Unique Benefits:

- **Painless Scalability.** A clear channel connection -- not a traditional, channelized T1 or PRI. Enables immediate scalability of 'no-busy tone' voice services, for unlimited simultaneous calls.
- **Improved Business Continuity.** Instantaneous rerouting of calls and geography-agnostic failovers. Includes re-routing inbound calls to any PSTN or IP destination; accepting voicemails and forwarding them to any email address; and updating call routing rules via a secure Web portal.
- **A Lower Total Cost of Ownership.** Voice carrier services, data and video one converged network. Eliminates separate media gateways, local voice access circuits, Internet access connections and data WANs, saving these costs and maximizing bandwidth efficiency.

SmoothstoneCONNECT for Cisco CallManager offers toll-free calls to other Cisco CallManager clients. **(Free calling between all companies using Cisco CallManager, nationwide.)**



## SmoothstoneCONNECT™ For Cisco CallManager

- Provides Inbound Trunking service to CallManager directly via IP. (Available in over 5800 rate centers nationwide, local DID's and phone numbers available everywhere without the need of a media gateway.)
- Provides Outbound Local and Domestic/International LD
- Gives you unlimited phone lines
- Supports G.711 and G.729
- Provides DTMF insertion as associated with Cisco Out of Band DTMF signaling
- Can provide multiple redundant IP connections to our enterprise network
- Can provide local service to any point on the network, which means you can have local numbers for each of your locations, wherever they are
- Is delivered over DS1, DS3, OC3, or MetroEthernet
- Integrates Internet Access and VoIP Origination/Termination over the same circuit
- Is fully pinpoint E911 compliant, including nomadic 911 services for roaming or soft phone usage
- Can provide inbound toll-free service
- Is priced per user and enables you to add users anytime, which eliminates the need for capacity planning
- Delivers inbound caller names to your Cisco CallManager

### Standard Features:

- DIDs for all users
- Unlimited local calling with local dialing rules preserved
- Unlimited, 4-digit OnNet™ calling between company locations
- Directory assistance
- Detailed call reporting
- Directory and white pages listings
- Local number portability
- Number blocking
- Web portal-based WAN management (via NetStalk™)

### Enhanced Features\*:

- **Call Recording** – calls can be recorded and delivered to you via e-mail
- **DirecFax™** – a personal fax number for every user, with faxes delivered as email attachments
- **'In The Cloud' Queuing** – advanced call queuing
- **'Database DIP' Call Routing** – calls routed based on a query to your database
- **ACD/Queuing** – complete call center operations, including queuing and reporting

\*Separate charges apply

### Enhanced Business Continuity.

- Full CallManager Back-Up "in the cloud" -- Smoothstone takes over CallManager's functionality remotely within its data centers
- Softphone Termination
- ACD Queuing "in the cloud"
- Full OSS collection of voicemail messages

Smoothstone  
**CONNECT™**  
for Cisco CallManager

Plus, all of your Cisco CallManager's or CallManager Express's existing features are retained. There is no need to change out your phone equipment, so there is no need to retrain your employees. There is also no disruption in your service when the SmoothstoneCONNECT for Cisco CallManager is installed.