

# CallTower<sup>®</sup> Unified Communications

CallTower's Unified Communications service streamlines the communications between people and organizations. Imagine the complexities of corporate communications condensed into a single relationship with a seamless product offering that integrated a telephone, voicemail, email inbox, faxing, web conferencing, audio conferencing, Internet, mobile devices and secure corporate chat. We combine the best available services and create an intuitive user experience that improves the way businesses work and improves the value of the money spent on communication services.

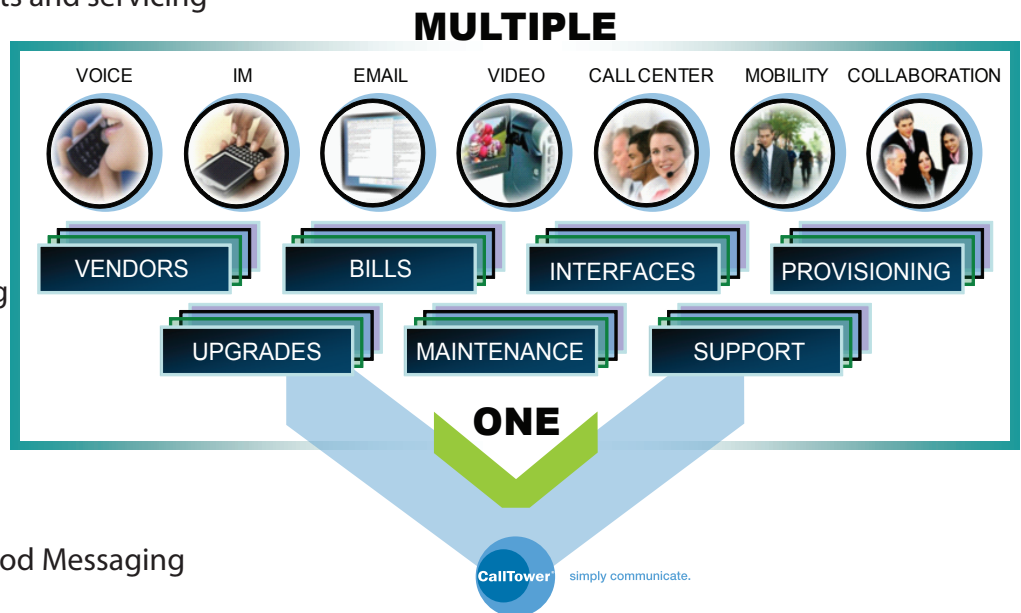
- Speed Technology Migration Timeline
- Enhance Depth and Focus of Resources
- Latest Technology with Zero CapEx
- Improve Value Communications Spend

## Streamlined Communications

Rather than struggle with separate relationships, vendors, interfaces and costly infrastructure, enjoy leveraging the most powerful communication tools while focusing on finding new clients and servicing the ones you have better.

- Cisco CallManager
- Microsoft OCS
- Microsoft Exchange
- MPLS Wide Area Networking
- Disaster Avoidance
- Unified Messaging
- Personal eFax
- ActiveSync, Blackberry & Good Messaging
- Advanced ACD/Call Center
- End to End Cisco Powered Network
- Tier 1 Internet Connectivity with BGP Routing
- Local, Long Distance & International Calling

- Enable streamlined communications, speed business process and improve the value of investments in communication services.



- Customize solution with each of the optional services to create the perfect complement to existing infrastructure and ever evolving strategic goals



## SERVICES & PLATFORM OVERVIEW

<p>Stay competitive</p> <p>CallTower's service improves access to the best technology, speeds adoption timelines and improves the value of financial resource spent on communication services</p>	<p>As simple and uncomplicated as possible</p> <p>An OnDemand end-to-end Unified Communications offer for business customers without the complexities and expense associated with a "build your own" scenario. CallTower provides it all</p>
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simply communicate.

<p>Best Unified Communications Application Support</p> <p>Telephony including AutoAttendant &amp; Conferencing Email/Exchange Trunking Mobility Collaboration Presence Call Center Unified Messaging, including fax</p>	<p>End to End Core Service Support</p> <p>Voice &amp; internet redundant routing Service management and upgrades Upgrades and patches Managed WAN 24 x 7 x 365 Client Support Nationwide coverage with a Single Vendor Scalable (T1 to Gig Ethernet) SAS70 Certified</p>
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### A platform that ensures Reliability, Availability, and Scalability

