

Voice/Data Convergence Field Engineer

OVERVIEW: Design, installation and support of SIP PBX'es and converged networks for customers with between 10- 250 employees located in the Greater San Francisco Bay Area.

IDEAL CANDIDATE: We want someone who delivers a superior customer experience and thoroughly understands the implementation and support of voice/data convergence technologies. Poor communicators need not apply.

PRODUCT LINE:

Digium Switchvox (Asterisk)
Interactive Intelligence
3Com voice and data
Cisco voice and data
Esna UC
Hosted PBX

KNOWLEDGE REQUIRED:

premise-based and hosted PBX
VOIP, SIP, QOS, COS, DiffServ, etc.
WAN/LAN
Carrier circuits
Call Center
Remote Monitoring
Wireless

REQUIREMENTS:

Minimum three years experience in field engineer position
Full understanding of the converged network
Available for after-hours and emergency work
Licensed driver with clean driving record, reliable vehicle and proof of insurance
Good sense of humor!

START DATE: The start date for the job is January 4, 2010.

COMPENSATION: Please contact to discuss.